

# The virtuous path from water scarcity to water efficiency International conference and exhibit March 21, 2018



Sustainable actions and behaviors in water management:
Politecnico di Milano case study

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## Index

- 1. Why is water so important?
- 2. Sustainable Development Goals SDGs
- 3. Politecnico di Milano
- 4. University Sustainability Office
- 5. Projects and actions
- 6. Conclusions
- 7. References





#### **Everyone talks about water**

«Chiare, fresche et dolci acque, ove le belle membra pose colei che sola a me par donna...».

«Clear, cool, sweet, running waters, where she, for me the only woman, would rest her lovely body... ».



#### Francesco Petrarca



« Water does not resist. Water flows. When you plunge your hand into it, all you feel is a caress. Water is not a solid wall, it will not stop you. But water always goes where it wants to go, and nothing in the end can stand against it. Water is patient. Dripping water wears away a stone. Remember that, my child. Remember you are half water. If you can't go through an obstacle, go around it. Water does».

#### Margaret Atwood

«Water is life's matter and matrix, mother and medium. There is no life without water».

Albert Szent-Gyorgyi







## Why is water so important?

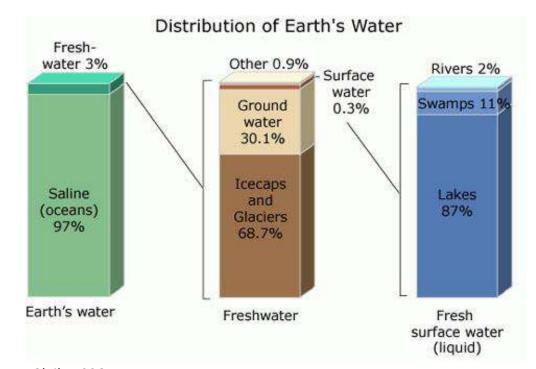
- We need it to live
- It is a renewable natural resource
- Only the 3% of the world water is fresh-water
- Not only quantitative but also qualitative problem
- Water demand already exceeds supply in many parts of the world
- In few years there is not going to be enough water for all the population

How much water do we use per day?

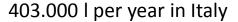
- Bath  $\rightarrow$  120 I 160 I
- Five minutes shower  $\rightarrow$  75 I 90 I
- WC → 10 I
- Hand wash → 1,4 l
- Teeth brushing (without tap close) → 30 l
- Teeth brushing (with tap close) → 2 I

Source: Metropolitana Milanese (MM)





Gleik, 1996



Grafton et al. 2011







## **Sustainable Development Goals - SDGs**





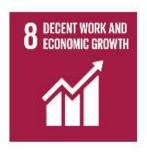






































## **Mapping Sustainable Development Goals - SDGs**







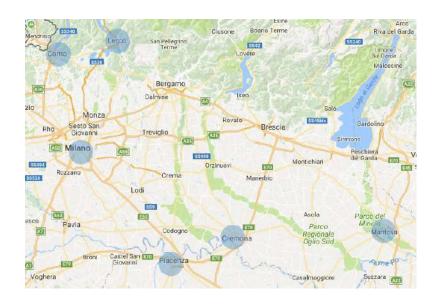


#### Politecnico di Milano

- Scientific-technological university
- 7 Campuses located in 5 cities:
   Milano (campus Leonardo e Bovisa); Como; Lecco; Cremona; Mantova;
   Piacenza.
- 12 departments with 239 laboratories
- 41.600 enrolled students\*
- Milano Bovisa and Città Studi → serving about 40.000 students in total
- 1.200 administrative staff\*
- 900 full professors\*
- 430 researchers\*
- 1.200 untenured professors\*
- 1.170 PhD students\*
- Networking: RUS and ISCN













# Città Studi Sustainable Campus project and Sustainable Office of Politecnico

• The "Città Studi Sustainable Campus" (CSCS) project was <u>launched in 2011</u> and is promoted by the Politecnico of Milan and by the University of Milan. The aim of the project is to transform the university district into a Campus and a part of the city aiming at becoming a model for the quality of life and the environment through the active contribution of the university population and citizen.

#### The project is made up of six working groups, open to all!



- From the CSCS project to **University Sustainability Office**, which:
  - represents the institutional leadership of sustainability issues
  - works with the aim of improving, from a sustainable development perspective, the environmental performance of the activities carried out by the University Areas and Departments;
  - promoting Sustainable Development Goals



## **Sustainability Office**

Main goals and activities:

- support for the University policies and objectives definition
- improving the University environmental performance
- monitoring and management of the University environmental aspects
- definition of guidelines for all the activities related to environmental aspects
- support water management
- waste management
- supports air emission management
- mobility management
- information and awareness raising







#### Main goals and projects



#### Information, dissemination and awareness raising

















Waste management

Mobility

Resources use reduction → water

#### ii. What the administration can do

- Apply air mixers in the taps
- Install WC with double-button waste that allow two different ways of rinsing with different quantities of water
- Install tanks and plants for the collection and recycling of rainwater for irrigation of green areas or, possibly, reuse in a gray water network
- Perform periodic checks on the status of the water systems to check for any leaks in the network that represent a waste of resources, even economic, as well as reveal the possible risk of damage
- Have the internal system leaks promptly repaired





CODICE DI COMPORTAMENTO PER UN CAMPUS
SOSTENIBILE

#### I. INTRODUZIONE

Molte delle minacce alla sostenibilità ambientale biodiversità) hanno origine nel comportamento o sono necessari poiché anche l'efficienza energe dei consumi.

Numerose azioni che compiamo ogni giorno a c

#### i. What can we do

- Drink tap water
- Avoid letting water run unnecessarily, checking the water jet, closing it when soaping or brushing your teeth and not leaving it open or dripping

Dettagli A Stampa

- Use the toilet drain correctly
- Promptly report any failure of faucets, drains or external pipes to those responsible

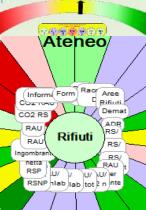




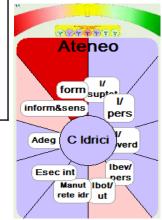
#### **Dashboard of sustainability**

- "Water consumption" in an environmental aspect to be managed
- Data researching is essential for consumption monitoring
- Monitoring is essential to evaluate the effectiveness of interventions (technical or concerning behavior)

	Data						Indicators	s	
Environmental aspect			Data		1	Unit of measure		Indicators / Indices to be developed by SSA	
Water consumption			Annual total water consumption		n	m³/year			
	Annual total water consumption	m <sup>-</sup>	Annual water bottle consumption			m³/year			
	Annual water bottle consumption		Buildings total net surfaces			$m^2$ $m^2$		Total water consumption per net area	
			Campuses §	puses green areas surfaces					
	Buildings total net surfaces		Univer	rsity population		n		Consume bottled water per user  Maintenance and adjustment of the water	
	Campuses green areas surfaces		1	nber of maintenance ustment of the wate	/			network  Adjustment level for water saving systems	
	University population		network Percentage of water systems in		1 /			Level of information / awareness  Level of training of University staff	
	Annual number of maintenance and / or adjustment of the water network	n°	with water	buildings equipped er saving systems				Level of training of University stair	
	Percentage of water systems in University		and aw	mber of information vareness events	1 /	n°/year			
	buildings equipped with water saving systems		1	Annual number of hours of training courses for internal					
Data				Unit of		· · · · · · · · · · · · · · · · · · ·			
				measure m³/year	ARUO/SSA	SA Yes			
An	Annual total water consumption					ļ.			
		CA	MPUS SOS	STENIBILE (		DLITECN LANO 1863			



#### Dashboard software outcomes



#### Water counters

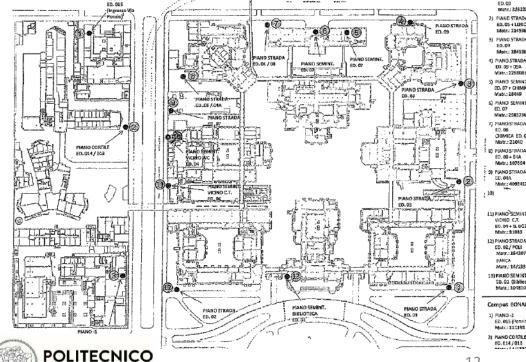
- 26 water tax counters have been used for data collection
- The data have been registered at our institution in order to start the baseline for collecting data on water consumption
- In the future we will install detailed counters

Examples of water consumption at Politecnico di Milano (data from water bills)





#### Distribution Water counters in Città Studi Campus



**MILANO 1863** 

ST PEANOL SEMINO G) PIANO SEMINT Matr.: 2583736 PIANOSTRADA

12) PIANO STRADA

ED. 02 / POLI

Campus BONARD 11 PIANO -1 ED. 895 (Penale)

#### **Retrofitting of toilets**

 installation of photocells, push systems, air mixers and dual flush toilets for water saving





#### **Retrofitting of canteens**

• push systems, air mixers









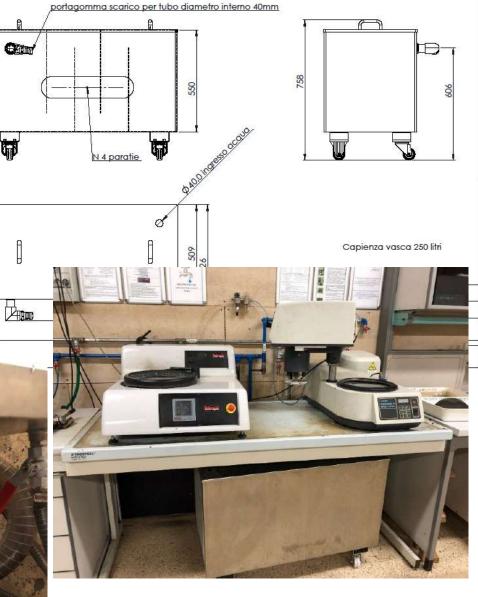


#### Water decantation tacks

- CLASD Specimen preparation laboratory project (Mechanics department)
- Decantation tanks for water depuration from polishing and metal compounds
- Water recycle
- Water pollution and pipes plug reduction





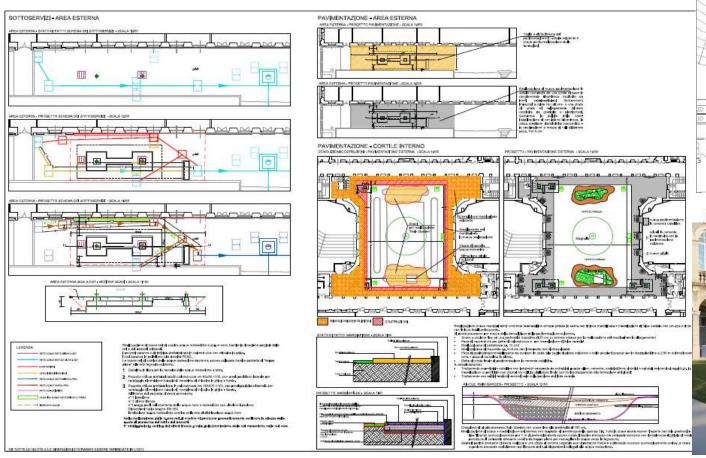


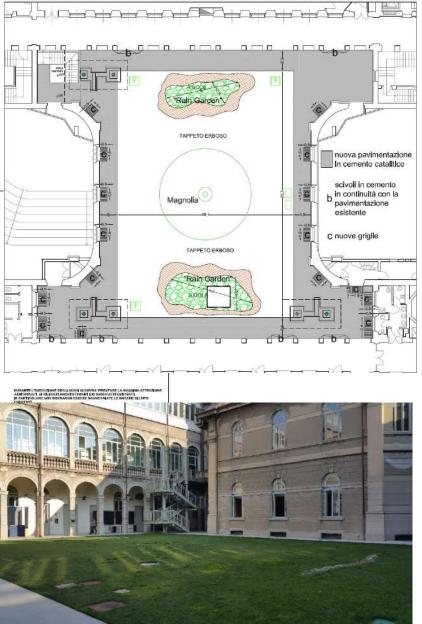




#### Rain garden Campus Leonardo

- Technical building area project
- Recovery, collection and discharge system of rain water, rain-garden and underground tank for the reuse of water in the irrigation system









#### Sustainable drainage of Campus Bonardi

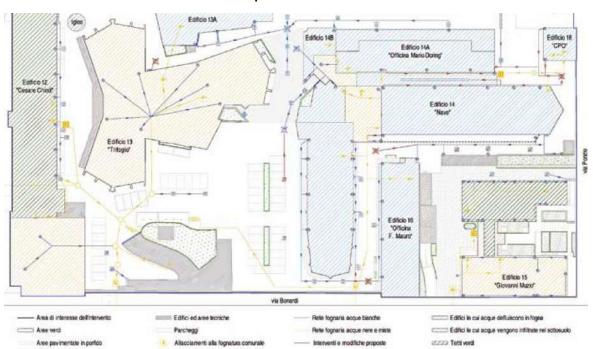
- POLIMI project for Campus Bonardi area (Campus Città Studi), involving students (thesis)
- Run-off reducing and improve infiltration through:
  - Green roofs

Bonardi

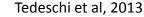
Studi Campus

Citta

- Draining floors
- Absorbing well
- New collection and disposal line







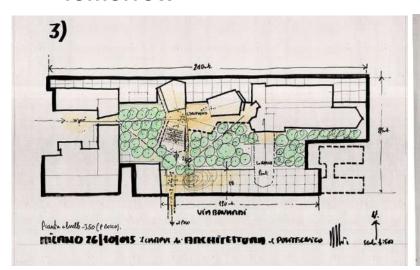


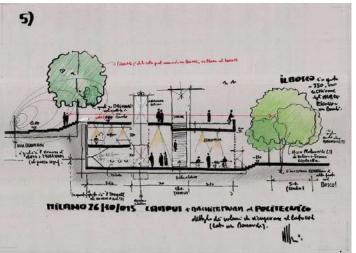
#### "Renzo Piano" Project 2015

The design project by Renzo Piano will be constructed starting in April 2018 in the area of Campus Bonardi (Città Studi). The major objectives are:

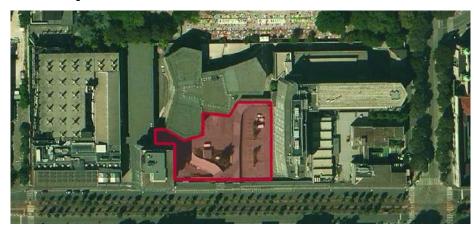
- improve the access not only for University community but also for the citizens, improvement of the energy system, improvement of buildings insulation, more open spaces to live the University
- FOCUS Water:
- → increase of permeable surfaces, trees planting, rain water recovery...

#### **Tomorrow**





#### **Today**









#### **Vivipolimi Project 2018**

- Redesign our campus spaces, according to better quality of life and sustainability principles (energy saving, more efficient energy production (installation of a new trigeneration plant) access improvement, reduction of resources consumption...
- → FOCUS Water: greening of existing pavements that will happen after the removal of parking lots

#### Today

#### **Tomorrow**



#### Water dispensers

• 15 water dispensers have been installed in the buildings of the two main campuses of Politecnico, Bovisa and Città Studi

#### Map extraction











#### Water house project

- The water house of Metropolitana Milanese (MM), will be inaugurated during the World Water Day (22/03/2018), in the garden near Campus Bassini – Città Studi.
- Available also to the University community and not only to all the citizens
- Will supply fresh, still or sparkling water
- · Educational purpose and sustainable path

PERCHÉ BERE

RUBINETTO?

 Case study → research project, multiparametric optical and electrochemical probe which allows real-time control of some water parameters









#### 22 marzo 2018

#### Politecnico di Milano e MM Spa insieme per la Giornata Mondiale dell'Acqua

asione della Giornata Mondiale dell'Acqua viene inaugurata la Casa dell'Acqua ubicata presso i Giardinetti di Via I 6, alla presenza delle autorità cittadine, di MM Spa e del Politecnico di Milano.

via Casa, dotata di strumenti di analisi della qualità dell'acqua in tempo reale, è un punto di sensibilizzazione e
......azione sull'acqua di Milano con pannelli esplicativi e un luogo privilegiato di attività di studio/ricerca, che coinvolge
docenti e ricercatori del Dipartimento di Ingegneria Civile e Ambientale del Politecnico.

L'evento rappresenta un'opportunità per conoscere meglio un elemento che sta diventando sempre più prezioso sia a livello locale che globale, per capire come funziona il Servizio Idrico Integrato e per statare alcuni falsi miti.

#### Programma

#### Ore 15.30 - Inaugurazione Casa dell'Acqua

Saluti istituziona

arco Granelli, Assessore a Mobilità e Ambiente, Comune di Milano

Pierfrancesco Maran, Assessore a Urbanistica, Verde e Agricoltura, Comune di Milano

Caterina Antola, Presidente, Municipio 3

Antonella Bruzzese, Assessore Urbanistica Verde e Ambiente, Municipio 3

Davide Corritore, Presidente MM Spa

Eugenio Morello, Delegato al Progetto Sostenibilità di Ateneo, Politecnico di Milano

Graziano Dragoni, Direttore Generale, Politecnico di Milano

#### Interventi

Eleonora Perotto, Responsabile Servizio Sostenibilità, Politecnico di Milano

Fabio Marelli, Direttore Acquedotto, MM Spa

Manuela Antonelli, Referente progetti di ricerca «acqua potabile», Dipartimento Ingegneria Civile e Ambientale, Politecnico di Milano

Ore 16.30-18.30 – Gli esperti sono a tua disposizione: dimostrazioni pratiche e informazione in pillole sull'acqua potabile e sul Servizio Idrico Integrato

Angela Manenti, Laboratorio e Qualità Prodotto, MM Spa

Manuela Antonelli e Andrea Turolla, Dipartimento Ingegneria Civile e Ambientale, Politecnico di Milano Francesca Malpei e Elena Ficara, Dipartimento Ingegneria Civile e Ambientale, Politecnico di Milano

#### Vi aspettiamo numerosi!

L'iniziativa è aperta a tutti gli interessati. Per ragioni organizzative si prega di compitare il form presente sul sito. www.campus-sestanibile.polimi.lt
Al presenti di insugurazione registrati organi a sarà distributa una horraccia.









www.campus-sostenibile-polimi. ww.facebook.com/CittaStudiCampusSostenibil

- Distribution of Aluminum water bottles
- Demonstrations and experiments conducted by experts (POLIMI)





#### **Environmental Modelling and Software**

- EU Research project SMARTH2O
- ICT platform
- Improving the management of urban and peri-urban water demand
- Involve consumers and promote water savings by increasing their awareness, using a social computing approach, and also exploring their sensitivity to water prices
- Creating a virtuous feedback cycle between water users and the utilities

International Environmental Modelling and Software Society (IEMSs)
7th International Congress on Environmental Modelling and Software, San Diego, CA, USA
Daniel P. Ames, Nigel W. T. Quinn, Andrea E. Fitzzoli (Eds.)
http://www.iemss.org/society/index.phpfemss-2014-proceedings

## The SmartH2O project and the role of social computing in promoting efficient residential water use: a first analysis

A.E. Rizzoli a, A. Castellettib, A. Cominolab, P. Fraternalib, A. Diniz dos Santos c, B Storni d R. Wissmann-Alvesc, M. Bertocchi f, J.Novak 8, I. Micheel

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<sup>e</sup>Thames Water Limited, Reading, United Kingdom (ricardo.wissmann.alves@thameswater.co.uk)
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\*European Institute for Participatory Media Berlin, Germany (i.micheel@eipcm.org)

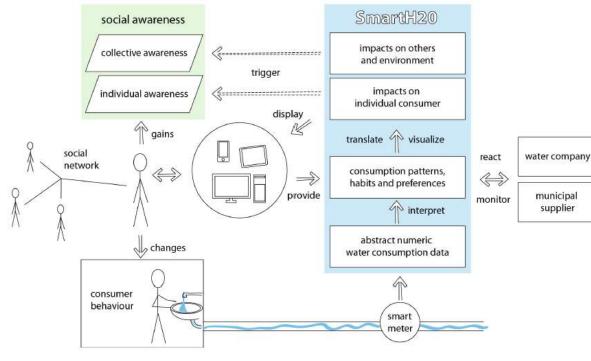


Figure 1. The flow of information and control in the SmartH2O system Rizzoli et al, 2014

- Social participation is pursued with an online social game that will allow consumers to monitor their water usage
- Paper reports the overall project structure → outcomes coming soon



#### **Conclusions**

In order to improve water efficiency and consumptions in the future, the possible ecofriendly paths that University should take are relate to two areas of action:

#### Structural interventions





#### Behavioral change



Structural interventions are necessary, but in order to ensure the effectiveness of investment, the cooperation of the University community, and also the citizens that live around the POLIMI campuses, is essential. For this reason, we should continue working on a deep cultural change, towards more sustainable behaviors.

#### ... but first of all, data retrieval for monitoring!



# Thanks for your attention

## **Contacts**

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- E-mail Servizio Sostenibilità di Ateneo: serviziosostenibilità@polimi.it
- Web site Progetto "Città Studi Campus Sostenibile": www.campus-sostenibile.polimi.it
- Canali Social: Facebook: https://www.facebook.com/CittaStudiCampusSostenibile

Twitter: https://twitter.com/CampusSos



Lago di Gelt, Val Malgina

POLITECNICO





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Rizzoli A.E., Castelletti A., Cominola A., Fraternali P., Diniz dos Santos A., Storni B., Wissmann-Alves R., Bertocchi M., Novak J., Micheel I., 2014. The SmartH2O project and the role of social computing in promoting efficient residential water use: a first analysis <a href="http://www.iemss.org/sites/iemss2014/papers/iemss2014">http://www.iemss.org/sites/iemss2014/papers/iemss2014</a> submission 294.pdf

Ames, D.P., Quinn, N.W.T., Rizzoli, A.E. (Eds.), 2014. Proceedings of the 7th International Congress on Environmental Modelling and Software, June 15-19, San Diego, California, USA; <a href="http://www.iemss.org/society/index.php/iemss-2014-proceedings">http://www.iemss.org/society/index.php/iemss-2014-proceedings</a>

Tedeschi E., Raimondi A., Perotto E., Becciu G., 2013. Drenaggio sostenibile nelle aree urbane. Un caso di studio presso il Politecnico di Milano.

SDGs <a href="https://sustainabledevelopment.un.org/?menu=1300">https://sustainabledevelopment.un.org/?menu=1300</a>

Metropolitana Milanese: <a href="http://www.metropolitanamilanese.it/pub/page/MM">http://www.metropolitanamilanese.it/pub/page/MM</a>